

### Whole-of-Government Addressing

Citizens provide their addresses to government agencies on a daily basis. Whether applying for a driver's licence, requesting a birth certificate or booking into hospital, an address is one of the primary pieces of information required on most government forms. Whole of Government Addressing has been developed by Spatial Services to improve customer experience when dealing with the government by offering high quality, real time address validation, reporting and analytics in the way of NSW Point, NSW Point Bulk Address Validation and Service Point.

### NSW Point

NSW Point is an address validation service designed to be embedded into government online forms and applications. Benefits include improved service delivery with ease of data entry by utilising predictive text to suggest addresses. The address search accesses a comprehensive authoritative national address repository for validation of physical and postal addresses, and can return the available geographical and administrative information. NSW Point will improve efficiency knowing a valid address is retrieved with each application form in real time, which will reduce fraudulent activity and enable revenue to be collected.

Version 2.0 BETA Release is scheduled for 15 August 2019 for testing, with improved functionality and features. Production scheduled 18 November 2019.

*See NSW Point Information Sheet*

### NSW Point Bulk Address Validation

Agencies are able to request the validation of large volumes of address data which are automatically authenticated against State, National and Postal address data sets. Address data can be assessed for quality and improved by standardising and adding features such as geocode for location, administrative boundaries and cadastral reference. This can be a stand-alone service, however provides a foundational address data set to then build on by implementing NSW Point.

*See NSW Point Bulk Address Validation Information Sheet*

### Service Point

Service Point will deliver location based reporting to facilitate advanced state-wide data analytics in near real-time for NSW government. Being able to identify where services are being provided will support substantial improvement in government decision making. Service Point retains non-identifiable client information about government transactions and services which are anonymised at an aggregated level to maintain privacy of individuals.

BETA release of this service is available to test on 15 August 2019. Clients using NSW Point V2.0 can enable Service Point or use a direct API Web Service. Roll out to production is scheduled for 18 November 2019.

*See Service Point Information Sheet*

### How do I get access to NSW Point, NSW Bulk Address Validation and Service Point?

Access is provided by Spatial Services following acceptance of Terms of Use Agreement and completing a Access Request application. An initial 60 day trial will provide access to the current available environment for testing and assessment prior to enabling Production Service ID.

Existing arrangements allow NSW Point range of services to be provided to NSW Government agencies free of charge.

This is a restrictive agreement (Not Creative Commons) due to the nature of underlying Agreements.

### Custodian Agency and Contact

Service Delivery

Spatial Services

Department of Customer Service

346 Panorama Ave, Bathurst NSW 2795

T: (02) 6332 8287

E: [SS-NSWPOINT@finance.nsw.gov.au](mailto:SS-NSWPOINT@finance.nsw.gov.au)